

How 360 Advanced helps Transact **save time, resources, and stress** by streamlining their compliance

INDUSTRY:
TECHNOLOGY

\$53 BILLION TRANSACTIONS
FACILITATED

TRUSTED BY MORE THAN 1,940
HIGHER ED INSTITUTIONS

12 MILLION+ CUSTOMERS
SERVED ANNUALLY

THE CLIENT

Transact is a mobile-centric technology platform that combines campus commerce, tuition payments, and campus ID needs into one connected solution.

“The biggest business result we see from working with 360 Advanced is the efficiency we receive from their auditing process. It’s helped **our team feel less stressed** about both the production that goes into the audits throughout the year and during the audit cycle itself, and it’s **reduced the amount of time they’ve needed to take away from their individual day-to-day operations**. Any kind of efficiencies we gain through 360 Advanced’s process are directly beneficial to the business itself.”



DAVID SHAW

CHIEF INFORMATION SECURITY OFFICER
TRANSACT

OPPORTUNITY

In 2017, Transact was looking for an auditing firm that could take over both their **SOC 2 and PCI audits** and provide an auditing experience that was as streamlined and efficient as possible.

SOLUTION

Transact hired 360 Advanced. Since 2017, 360 Advanced has integrated Transact's SOC 2 and PCI audits, provided consultation to help them navigate changes to various audit requirements, and made it easy to meet their additional compliance needs.

“One of the things I personally appreciate about Ryan and the team is that I feel like I can reach out to them throughout the year if a question comes up. Whether it’s about a responsibility matrix for PCI or how a particular requirement applies or doesn’t apply, I always feel like I can shoot over an email or pick up the phone and get a quick reply. They’re always responsive and willing to help.”

RESULTS

- Continuously improved efficiency in completing SOC 2 and PCI audits year after year, which has **decreased the workload and stress on team members** and increased their ability to focus on their day-to-day tasks
- Thorough compliance reports and auditor feedback was a contributing factor in helping **Transact prepare to get acquired** by Roper Technologies in 2024
- Currently exploring making 360 Advanced their StateRAMP 3PAO
- Completed a SOC readiness assessment for one of their newly acquired companies, with plans to complete SOC 2 Type I and integrate their SOC 2 audits into their overall SOC 2 audit cycle
- Have a true advisor that helps them **proactively identify and plan for any upcoming changes** to audit requirements
- Have the ability to reach out to 360 Advanced with questions anytime they need throughout the year, whether or not they're actively in an audit cycle

“I appreciate 360 Advanced’s approach to auditing. Obviously they have to keep an arms-length relationship with us as an auditor, but they do that in a way where they can still provide us good feedback about areas where we may have challenges or deficiencies or let us know about changes in requirements that might be upcoming. They want to help us improve our security overall and be as prepared as possible. Their integrated approach combined with the ease of working with the team has been hugely beneficial for us.”

See how our integrated approach to compliance can **increase your company’s security** and **make audits easier** for your team. Visit 360advanced.com.